

IWUG Online Meeting Minutes

July 7, 2016

Topics discussed:

Announcements

The IWUG will now be held quarterly, and the next meetings will take place October 6th, January 7th and April 7th.

WITS Production Updates

In WITS, we are running version 10.10.1 which was put into production as of Friday, the first of July. Main changes that have occurred in WITS functionality include:

- The name and UCN of clients will now be visible when printing authorizations or encounter notes.
- In the staff module, under Professional Qualification when the category of license, certification or degree is selected, the new value of “other” displays in the “type” dropdown. When “Other is selected, information is required to be entered into the “other Description” field which will appear after “other” is selected.
- For the Follow-Up Survey, the intake and program enrollment have been automated, and they will be created for you. Documentation will be available on the WITS website by the week of 7/11/16. Trainings specific to the new functionality have been scheduled for this month and can be found on WITS.Idaho.gov under the training calendar.
- Diagnosis dropdowns and reports now reflect the full CMS ICD-10 description.
- When user has the “Clinical Dashboard Oversight” role, it allows the user to view and select the entire staff to access all the clients on the Clinical Dashboard in the current agency.

WITS Development

We will cover upcoming initiatives, such as testing, the current release cycle, and work items that will be included in upcoming releases. We will also discuss WITS Error Workarounds in the current version of WITS and provide an open forum for future training sessions.

Testing and Release Schedule

As of Friday the first, we have pushed 18.10.1 to production. At this time the new release for testing has not yet been loaded into training.

WITS Error Work-Arounds

- GAIN Download causes “In Progress” Intake
When downloading the GAIN-I, it may force your intake to an ‘in progress’ status, which will keep you from completing an admission and moving forward in the system. To solve this issue, review the intake and remove the selected inter-agency service. Click finish to save the changes. Re-review the intake and replace the interagency service, and select finish. This will refresh the status of your intake to completed.
- Follow-Up Survey Yellow Page Error

If you progress through the follow up survey by only clicking the next arrow, when all yellow fields are filled and finish is selected, a yellow page error will occur. This can be avoided by simply pressing save on every page of the follow up before paging forward. we do anticipate this will be fixed by July 18th.

- Text Fields placing additional blank line at top of field
Text Fields are placing an additional line at the header – When you click in an open text box, the cursor will default to the second line down, leaving a blank space at the top of your assessments or ASAMs. This appears to be affecting all large text fields within the system. You can avoid this error by clicking specifically on the top line of the text box, or by repositioning your cursor once it is in the desired field.

WITS Errors without Workarounds

- Discharge Record does not automatically populate Substance Abuse Screen
The Discharge record on the substance abuse page doesn't pull forward severity, frequency and method from the last Program enrollment or admission. Manual entry of the severity, frequency and method will be required on the discharge.
- ATR Encounter notes do not require a Service Location
Please try to remember to fill this field, as standard functionality dictates this as a required field.
- Additional bugs can be viewed under the System Updates page on WITS.Idaho.Gov.

Open Training Session

The open training session for July has been postponed due to lack of participation. We will continue to accept any suggestions or requests for an open training session, please check the WITS.Idaho.Gov training calendar for updated timeframes. E-mail us at dbhwitshd@dhw.idaho.gov or give us a call at 322-7316 if you have suggestions and would like to attend a free session.

Partner Agency Updates

BPA Health

New Audit Process

With new IDAPA rules, there's a new audit process to give an opportunity to switch from an annual calendar audit to a performance based approach. For more specifics, please view the webinar and training on BPA Health's website.

Updated Provider Manual and Audit Tools

The provider manual and audit tools have been updated, and can be easily identified in the provider manual as all new additions are highlighted in yellow. New audit tools are available as well, and there is a webinar that will provide guidance if you need assistance navigating the website.

IDHW

Follow Up Survey Communication and Trainings

A provider communication was sent out Friday, June 24th with information regarding the expansion of the follow up survey being expanded to all DHW populations. Included was the

informed consent and electronic version of the survey. Any clients active within this population at your organization currently will need an informed consent form completed. Live trainings will be held Tuesday July 12th and Thursday July 14th. Live trainings will cover the follow up survey process, enhancements and functionality changes within the system. Please attend one of the two trainings, and there will be additional functionality only trainings provided by the WITS Help Desk throughout July. It is a requirement that at least one person per agency attend a live training.

IDOC

No updates at this time.

IDJC

Follow Up Survey

For the IDJC network, the Follow Up Survey will be required and will follow the same guidelines as IDHW clients who require the survey.

GAIN-I Lite Availability

The GAIN-I Lite can be chosen for IDJC assessments, however, whether the clinician wishes to choose the full, core, or lite is up to their judgment.

WITS Claims outside of 30 Days

In the past IDJC has collaborated with providers by processing WITS claims outside of the 30 day billing period. In lieu of budget reductions in FY17, IDJC will be strictly adhering to the 30 day standard. However, special circumstances will be reviewed as needed.

ISC

No updates at this time.

Provider Agency Updates

As part of the IWUG, we wanted to welcome and introduce a new provider to the SUD provider network, and give them an opportunity to tell us about a little bit about their agency, location and any other information they would like to share. If you are a new agency and are interested in participating in the New Provider Spotlight, please contact the WITS Help desk or e-mail us at DBHWITSHD@DHW.IDAHO.GOV

Work Group Updates

No updates at this time.

Upcoming Provider Work Groups

The SUD Provider E-manual and guidance documents provided on WITS.Idaho.Gov are undergoing a reorganization to make utilizing the resource easier on providers. We would greatly appreciate your participation and input as we develop the framework for this project. Please contact the WITS Help Desk for more information or to join the workgroup.

